



May 23, 2025

Dear Patient,



I hope this letter finds you in good health. After much thought and careful consideration, I have decided to transition my career outside of NormanMD to pursue other opportunities. My last day seeing patients with NormanMD will be **Wednesday, June 11, 2025**.

Our records indicate that you had a NormanMD visit with me. Per Texas Medical Board rules, I am required to inform you of my departure. This will not impact or change your current access to your NormanMD plan.

It is very important to me that you maintain continuous health care. All medical records from any visits with me will remain with NormanMD. NormanMD's system allows your records to be accessed via web application and ensures that all notes and all your medical records will be available for your future care.

Thank you for entrusting me with your health and allowing me to care for you.

Sincerely,

**Kia M. Ousley, MD**

Family Medicine Department | NormanMD

