

Quick Start Guide | Renewing Your 365 Plan

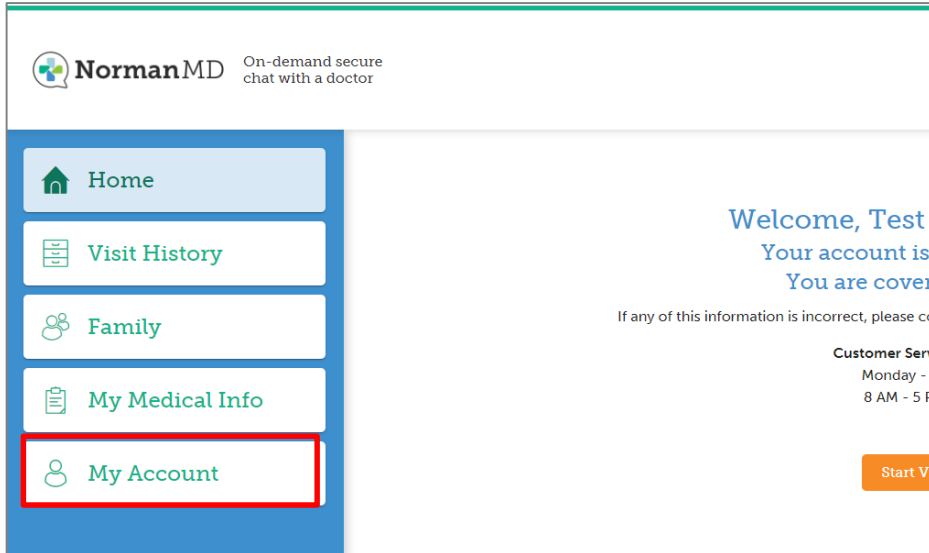
Use this step-by-step guide to renew your 365 plan at its current rate.



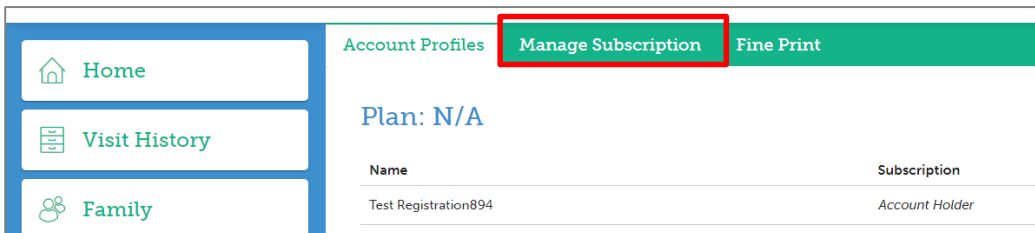
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As a valued annual subscriber, we are offering you one more year of access to NormanMD at your current rate. Using the promotional code sent to your e-mail, follow the steps below to renew.

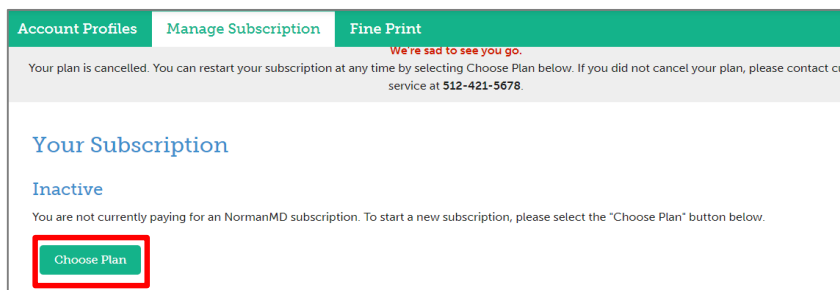
1. Sign in to your existing account by navigating to care.normanmd.com
2. From the left-side menu, select "My Account."



3. Click on the [Manage Subscriptions](#) tab, it will show your account to be inactive.



4. Click on the [Choose Plan](#) button.



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5. Under **Change Plan**, click on the drop down menu to view available plans.

The screenshot shows the 'Manage Subscription' page with a dropdown menu open under 'Change Plan'. The dropdown lists the following options: 72-Hour Access, Individual Subscription, Family Subscription, Individual 365 Plan, and Family 365 Plan. A red box highlights the entire dropdown menu. To the right, there is a 'Promotional Code' input field.

6. Select your **plan type** (please note: to use the promotional code you must select the same plan you were previously on).
7. Enter your unique **promotional code** in the Promotional Code field to the right.

The screenshot shows the 'Change Plan' page with the 'Family 365 Plan' selected in the dropdown menu. A red box highlights the 'Promotional Code' input field. Below the dropdown, there is a 'Continue' button and a 'Cancel Plan' link. The page also includes a description of the 'Family 365 Plan' and a 'Manage Subscriptions' button at the top left.

6. Click **Continue**.
7. Follow the prompts to confirm your selection and submit.
8. Your plan has been renewed and you may use your account immediately!

